

COURSE SUMMARY

Quality Assurance (QAA) and Resident Council

The full implementation of the new QAA and QAPI (Quality Assurance Performance Improvement) regulations will be enforced 11/28/19. Each facility will be responsible to conduct its own quality deficiency assessment through its QA system.

Tag citations will require the surveyor to assess whether the facility was aware of its own quality of life and quality of care deficiencies. This training is designed to prepare the facility to be more survey ready and proactive in action planning based on collected data.

CMS has posted information on its website about the role of the resident council as a QA mechanism and tool to assess quality of care. Surveyors will utilize the council interview and minutes to gather data about facility care & quality of its practices. Using the resident council as a QA tool to hear from the resident and family allows the facility to proactively address quality deficiencies.

This seminar will help you update your resident council protocol & practice to align with upcoming survey procedures. How to utilize surveyor care questions will be outlined. Handouts will include 58 pages of QA survey questions utilized to select the resident survey sample. How to write resident council minutes will also be a key objective of the seminar.

2019 Illinois

Circle Day(s) to Attend

Monday, May 20- Rockford

Monday, May 27-Mt. Vernon

Tuesday, May 28-Springfield

Friday, May 31-Moline

Name of Participant:

Email

Phone

() _____

Please copy and note name, email and phone of each participant to ensure confirmation and receipt of all handouts and certificate of attendance.

Facility: _____

Facility Phone: _____

Check Amount Enclosed: _____ Or

Charge To: Mastercard Visa

Card # _____

Expiration Date: _____

Signature: _____

Total Payment: _____

I am a Nursing Home Administrator

2019 TO REGISTER

Make check to Ramirez Consulting Group, 2407- 11th St. Moline, IL 61265 or email to rick.ramirez@mchsi.com
Questions: 309-791—2039

Seminar Instructors

Rick J. Ramirez, MSW, LCSW
Doyle Evans, MSW, LCSW

Call with questions: 309-791-2039

REGISTRATION FEE

\$95.00 for first person. \$75.00 per additional person from same facility. Course has limited space. You must have a confirmed registration to attend.

Fee includes materials and refreshments. Email must be provided on registration to receive all course materials. Lunch is on your own.

Please bring a sweater to ensure your comfort.

CEU's

Five (5) CEU's for activity directors, administrators (#139-000224) & social workers (#159.001455).

2019 Daily Schedule

9:30 a.m.- 4:00 pm.

Monday, May 20- Rockford

Hilton Garden Rockford, 7675 Walton Street
815-229-3322

Monday, May 27-Mt. Vernon

DoubleTree by Hilton, 222 Potomac Blvd
(618-244-7100)

Tuesday, May 28-Springfield

Hampton Inn & Suites Southwest
2300 Chuckwagon Drive, 217-793-7670

Friday, May 31-Moline

Hampton Inn & Suites
Moline-Quad City International Airport,
2450 69th Avenue, 309-762-1900

Ramirez Consulting Group
2407 11th Street
Moline IL 61265
rick.ramirez@mchsi.com

2019 Quality Assurance (QAA) and Resident Council

ACTIVITY/SOCIAL SERVICE DIRECTOR TRAINING

A Ramirez
Consulting Group Seminar
309-791-2039

Nursing Home
Administrator (#139-000224),
Activity Staff & Social
Worker (#159.001455):
Up to 5 CEU's